



Department of National Defense
PHILIPPINE VETERANS AFFAIRS OFFICE
Quality Management System for Pension Management System
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Date: 11 July 2022

MEMORANDUM

FOR : **OIC - OFFICE FOR FINANCIAL MANAGEMENT**

SUBJECT : **Submission of FY 2022 2nd Quarter Physical Report of Operation (QPRO) – BAR No. 1**

1. In accordance with the COA-DBM Joint Circular No. 2019-1 re Updated Guidelines Relative to Budget and Financial Accountability Reports (BFARs), the Philippine Veterans Affairs Office hereby submit its FY 2022 2nd Quarter Physical Report of Operation (QPRO) – BAR No. 1.

2. The report contains the agency's physical accomplishments for the period in review against each of the outcome and output performance indicators under the FY 2022 General Appropriations Act (GAA). These performance indicators were established in order to measure the effective and efficient implementation of the following three (3) major programs of the agency which are harmonized with PVAO's long-term strategic plan, the "**Kagitingan Roadmap 2028**":

Program 1: Veterans Welfare and Benefits Administration Program;

Program 2: Veterans Affairs Management Program;

Program 3: Veterans Memorial and Historical Preservation Program

3. For your perusal.



Atty. Rolando D. Villafior
OIC - PVAO

QUARTERLY PHYSICAL REPORT OF OPERATION
As of June 30, 2022

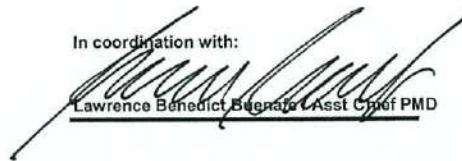
Department: Department of National Defense (DND)
Agency : PHILIPPINE VETERANS AFFAIRS OFFICE
Organization Code (UACS) : 17 005 0000000

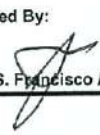
Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF	3101000000000000												
OO : Filipino Veterans empowered													
Outcome Indicator													
1. Percentage of regular pensions paid on or before due date		100%	100%	100%	100%	100%	100%	100%			100%	-	PVAO delivered pension benefits to an ave. of 152,045 pensioners in the 2nd Quarter for a total amount of Php 2,427,418,050 which is 100% of the total allotments received for the quarter.
Output Indicators													
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents		95%	95%	95%	95%	95%	98%	99%			98.5%	4%	PVAO adjudicated 3,704/3,742 benefit claims within the prescribed time for a 99% accomp. in the 2nd Quarter, or 4% higher than the 95% target
2. Number of recipients of non-pension benefits		3925	3925	3925	3925	15700	2,512	4,540			7,052	615	PVAO provided non-pension benefits to 4,540 beneficiaries in the 2nd Quarter comprised of Hospitalization Benefits (2,972), Educational Benefits (212), and Burial Assistance (1,356)
VETERANS AFFAIRS MANAGEMENT PROGRAM	3102000000000000												
OO : Filipino Veterans empowered													
Outcome Indicator													
1. Percentage of veterans who are member of veterans organizations		39%	40%	41%	42%	42%	40%	41%			41%	1%	As of 30 June 2022, there are 56,619 pensioners (veterans and surviving spouses) who are members of the VFP, or 41% of the 138,050 target for the quarter.
Output Indicators													
1. Number of veteran-related engagements		15	15	15	15	60	20	20			40	5	For the 2nd Quarter, PVAO conducted or participated in 20 veterans related engagements and assisted 16 veterans organizations as part of the agency's efforts to foster unity amongst all veterans organizations, and provide timely assistance to any issues and concerns of the veterans.
2. Number of veterans organizations assisted		15	15	15	15	60	20	16			36	1	

VETERANS MEMORIAL AND HISTORICAL PRESERVATION	320100000000000												
OC : Filipinos' appreciation and gratitude for veterans' service													
Outcome Indicator													
1. Number of shrine visitors and attendees		150000	300000	125000	125000	700000	238,642	305,501			544,143	5,501	The national military shrines registered a total of 182,096 physical visitors and 123,405 online views through YouTube and Facebook, for a total number of 305,501 visitors.
to commemorative events													
Output Indicators													
1. Number of shrines maintained		9	9	9	9	9	9	9			9	-	PVAO continuously maintained 9 national military shrines in the 2nd Quarter, for a 100% accomp. of the annual target.
2. Number of veterans' celebratory events managed		5	6	3	3	17	4	7			11	1	PVAO conducted five (5) hybrid commemorations of veterans related events in the 2nd Quarter, highlighted by the 80th Araw Ng Kagitingan and Philippine Veterans Week, and two (2) awarding ceremonies of US Congressional Gold Medals to Filipino WWII Veterans.
3. Number of books, journals and other materials published		1	1	1	1	4	2	1			3	-	In the 2nd Quarter, PVAO led the book launching of Guerilla Days in the Philippine South (1942-1945) authored by Dr. Cesar P. Pobre and Dr. Ricardo T. Jose

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