

QUARTERLY PHYSICAL REPORT OF OPERATION
As of December 31, 2020

Department: Department of National Defense (DND)
 Agency: Philippine Veterans Affairs Office (PVAO) - Proper
 Organization Code: 17 005 0000000

Particulars	UACS CODE	Physical Target (Budget Year)					Physical Accomplishment (Budget Year)					Variance	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
VETERANS' WELFARE AND BENEFITS ADMINISTRATION	31010000000000												
OO : Filipino veterans empowered													
Outcome Indicator													
1. Percentage of regular pensions paid on or before due date		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	For FY 2020, PVAO remitted the pension benefits to an average of 202,352 pension accounts on time through the Direct Remittance Pension Servicing System (DRPSS)
Output Indicators													
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents		95%	95%	95%	95%	95%	98%	88%	90%	91%	91%	-4%	For FY 2020, PVAO processed and approved 9,398 out of 10,319 benefit claim applications within prescribed timeline for a 91% accomplishment
2. Number of recipients of non-pension benefits		2,916	2,916	2,916	2,917	11,665	2,150	4,003	2,033	8,582	16,768	5,103	For FY 2020, PVAO provided hospitalization benefits to 12,984 beneficiaries as of 30 Nov. 2020 per liquidation reports of VMMC, educational benefits and burial assistance to 880 and 2,904 beneficiaries, respectively as of 31 Dec. 2020.
VETERANS AFFAIRS MANAGEMENT PROGRAM	31020000000000												
OO : Filipino veterans empowered													
Outcome Indicator													
1. Percentage of veterans who are member of veterans organizations		35%	35%	35%	35%	35%	34%	34%	35%	33%	33%	-2%	As of 31 Dec. 2020, 43,828 out of the target of 134,000 Old Age Pensioners are members of the VFP for a 33% accomplishment
Output Indicators													
1. Number of veteran-related engagements		12	12	12	12	48	26	7	5	27	65	17	Most of the veterans related engagements were done virtually due to the COVID-19 pandemic
2. Number of veterans organizations assisted		42	42	42	42	42	16	16	10	12	54	5	

VETERANS MEMORIAL AND HISTORICAL PRESERVATION	32010000000000												
OO : Filipinos' appreciation and gratitude for veterans'													
Outcome Indicator													
1. Number of shrine visitors and attendees to commemorative events		125,000	125,000	125,000	125,000	500,000	124,165	2,399	13,106		139,670	-360,330	National Military Shrines were closed to the public since the start of community lockdowns due to the COVID-19 pandemic
Output Indicators													
1. Number of shrines maintained		9	9	9	9	9	9	9	9	9	9	-	
2. Number of veterans' celebratory events managed		2	7	3	1	13	2	7	3	5	17	4	Most of the veterans commemorative events were conducted virtually because COVID-19
3. Number of books, journals and other materials published		1	1	1	1	4	1	2	1	2	6	2	

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Date: 26 January 2021

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Date: 26 January 2021

Approved by:

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Date: 26 January 2021