

E. PHILIPPINE VETERANS AFFAIRS OFFICE (PVAO) - PROPER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

1. Filipino veterans empowered
2. Filipinos' appreciation and gratitude for veterans' service demonstrated

PERFORMANCE INFORMATION**ORGANIZATIONAL OUTCOMES (OOS) / PERFORMANCE INDICATORS (PIs)**

	<u>BASELINE</u>	<u>2021 TARGETS</u>
Filipino veterans empowered		
VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF PROGRAM		
Outcome Indicator		
1. Percentage of regular pensions paid on or before due date	100%	100%
Output Indicators		
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents	92%	92%
2. Number of recipients of non-pension benefits	9,998	9,998
VETERANS AFFAIRS MANAGEMENT PROGRAM		
Outcome Indicator		
1. Percentage of veterans who are member of veterans organizations	30%	30%
Output Indicators		
1. Number of veteran-related engagements	42	42
2. Number of veterans organizations assisted	42	42
Filipinos' appreciation and gratitude for veterans' service demonstrated		
VETERANS MEMORIAL AND HISTORICAL PRESERVATION PROGRAM		
Outcome Indicator		
1. Number of shrine visitors and attendees to commemorative events	500,000	500,000
Output Indicators		
1. Number of shrines maintained	8	8
2. Number of veterans' celebratory events managed	13	13
3. Number of books, journals and other materials published	4	4