

E. PHILIPPINE VETERANS AFFAIRS OFFICE (PVAO) - PROPER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

1. Filipino veterans empowered
2. Filipinos' appreciation and gratitude for veterans' service demonstrated

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2020 TARGETS

Filipino veterans empowered

VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF PROGRAM

Outcome Indicator

1. Percentage of regular pensions paid on or before due date

100%

100%

Output Indicators

1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents
2. Number of recipients of non-pension benefits

92%

92%

9,650

9,998

VETERANS AFFAIRS MANAGEMENT PROGRAM

Outcome Indicator

1. Percentage of veterans who are member of veterans organizations

25%

30%

Output Indicators

1. Number of veteran-related engagements
2. Number of veterans organizations assisted

42

42

42

42

Filipinos' appreciation and gratitude for veterans' service demonstrated

VETERANS MEMORIAL AND HISTORICAL PRESERVATION PROGRAM**Outcome Indicator**

1. Number of shrine visitors and attendees
to commemorative events

500,000

500,000

Output Indicators

1. Number of shrines maintained

8

8

2. Number of veterans' celebratory events managed

13

13

3. Number of books, journals and other
materials published

4

4