

E. PHILIPPINE VETERANS AFFAIRS OFFICE (PVAO) - PROPER

STRATEGIC OBJECTIVES

SECTOR OUTCOME

People-centered, innovative, clean, efficient, effective, and inclusive delivery of public goods and services

ORGANIZATIONAL OUTCOME

1. Filipino veterans empowered
2. Filipinos' appreciation and gratitude for veterans' service demonstrated

PERFORMANCE INFORMATION

ORGANIZATIONAL OUTCOMES (OOs) / PERFORMANCE INDICATORS (PIs)

BASELINE

2019 TARGETS

Filipino veterans empowered

VETERANS' WELFARE AND BENEFITS ADMINISTRATION OF PROGRAM

Outcome Indicator

1. Percentage of regular pensions paid on or before due date

100%

100%

GENERAL APPROPRIATIONS ACT, FY 2019

Output Indicators		
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents	92%	92%
2. Number of recipients of non-pension benefits	9,910	9,998
VETERANS AFFAIRS MANAGEMENT PROGRAM		
Outcome Indicator		
1. Percentage of veterans who are member of veterans organizations	22.60%	30%
Output Indicators		
1. Number of veteran-related engagements	42	42
2. Number of veterans organizations assisted	40	42
Filipinos' appreciation and gratitude for veterans' service demonstrated		
VETERANS MEMORIAL AND HISTORICAL PRESERVATION PROGRAM		
Outcome Indicator		
1. Number of shrine visitors and attendees to commemorative events	480,623	500,000
Output Indicators		
1. Number of shrines maintained	8	8
2. Number of veterans' celebratory events managed	14	13
3. Number of books, journals and other materials published	4	4