

QUARTERLY PHYSICAL REPORT OF OPERATION (QPRO) BAR 1  
3rd Quarter FY 2018

Department : Department of National Defense  
 Agency : Philippine Veterans Affairs Office (PVAO)  
 Operating Unit : Philippine Veterans Affairs Office (PVAO)  
 Organization Code (UACS) :

✓	Current Year Appropriations
	Supplemental Appropriations
	Continuing Appropriations
	Off-Budget Account

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of 31 March 2018	Remarks
		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total/Ave.		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12	13	14
<b>Part A</b>													
<b>I. Operations</b>													
<b>Program 1 - Veterans' Welfare and Benefits Administration Program</b>	310100000000000												
<b>Outcome Indicator:</b>													
1. Percentage of regular pensions paid on or before time		100%	100%	100%	100%	100%	100%	100%	100%		100%	0	PVAO has remitted the regular pensions on time as of 30 Sept. 2018 through the agency's partner pension servicing banks.
<b>Output Indicators:</b>													
1. Percentage of benefit claims processed within ten (10) working days upon receipt of completed documents		92%	92%	92%	92%	92%	97%	97%	95%		96%	4%	In terms of timeliness, PVAO attained a 96% accomplishment as of 30 September 2018 with respect to the processing of valid benefit claims within std. time upon receipt of complete documents.
2. Number of recipients of non-pension benefits		2,412	2,412	2,412	2,414	9,650	2,634	4,658	1,026		8,318	-1,332	In terms of non-pension benefits, PVAO has provided assistance to 8,318 beneficiaries of Educational, Hospitalization and Burial benefits as of 30 September 2018.
<b>Program 2 - Veterans Affairs Management Program</b>	310100000000000												
<b>Outcome Indicator</b>													
1. Percentage of veterans who are members of veterans organizations		22%	23%	24%	25%	25%	27%	28%	29%		28%	3%	As of 30 September 2018, membership to the Veterans Federation of the Philippines (VFP) was registered at 28%. PVAO assists the VFP in its recruitment being the umbrella organization for all veterans and veterans organizations by virtue of RA 2640.
<b>Output Indicators:</b>													
1. Number of veteran related engagements		10	11	11	10	42	12	12	12		36	-6	As of 30 September 2018, PVAO has engaged in 36 veterans related activities comprised of VFP Executive Board meetings, veterans assemblies, conventions/summits, joint medical missions, etc.
2. Number of veterans organizations assisted		10	11	11	10	42	40	40	40		40	30	As of 30 September 2018, PVAO has assisted 16 Chartered and 24 Fraternal/Affiliate, or a total of 40 veterans organizations.

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		1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total	1st Quarter	2nd Quarter	3rd Quarter	4th Quarter	Total/Ave.		
1	2	3	4	5	6	7=(3+4+5+6)	8	9	10	11	12	13	14
Program 3 - Veterans Memorial and Historical Preservation Program	320100000000000												
Outcome Indicator													
1. Number of shrine visitors and attendees to commemorative events		125,000	125,000	125,000	125,000	500,000	136,744	120,105	112,339		369,188	-130,812	As of 30 September 2018, there were 369,188 shrine visitors and attendees to commemorative events
Output Indicators:													
1. Number of shrines maintained			8	8	8	8	8	8	8	9		9	1 As of 30 September 2018, PVAO maintains and manage 9 military shrines which serve as vivid reminders of the veterans heroic deeds and the nation's great historic past. The number now includes Balete Shrine which was declared a National Military Shrine by virtue of RA 10796
2. Number of veterans' celebratory events managed			2	7	3	1	13	4	7	2		13	0 As of 30 September 2018, PVAO has already managed thirteen (13) veterans related commemorative events.
3. Number of books, journals & other materials published			1	1	1	1	4	2	-	1		3	-1 As of 30 September 2018, PVAO has already completed three (3) veterans related research materials/books

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