



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	DEPARTMENT BUDGET FY 2017 (in million)	OVERALL RESULTS ASSESSMENT					
		SERVICE / PRODUCT RESULTS					
		PERFORMANCE INDICATORS	FY 2016 ACTUAL ACCOMPLISHMENT	FY 2017 TARGET	FY 2017 ACTUAL ACCOMPLISHMENT	RATING	
MAJOR FINAL OUTPUTS							
<p>The Philippine Veterans Affairs Office shall provide immediate and adequate care, benefits and other forms of assistance to war veterans and veterans of military campaigns, their surviving spouses and orphans.</p>	Php378.906	Number of pension and other benefit payments made	241,378 payments made	212,618 payments made	219,880 payments made	103%	
		Number of pensioners and beneficiaries	205,754 pensioners/beneficiaries	185,506 pensioners/beneficiaries	186,884 pensioners/beneficiaries	101%	
		Percentage of payments made over the last three (3) years that are found to be invalid	0.11%	0.50%	0.11%	178%	
		Percentage of valid benefit claims made within 10 working days of receipt of completed documents	92%	90%	91%	101%	
		Percentage of regular pension payments made into the beneficiaries accounts on the due date	100%	100%	100%	100%	
	Preservation and Development Services for Military Shrines	Php64.380	Number of shrines maintained	8 shrines	7 shrines	8 shrines	114%
			Number of veteran commemorative events managed	14 events	13 events	18 events	138%
			Percentage of stakeholders who rated the commemorative events as good or better	99%	90%	100%	111%
			Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	99%	90%	99%	110%
			Percentage of commemorative events that are completed within program schedule	100%	100%	100%	100%
Percentage of shrines that are maintained on a daily basis			100%	100%	100%	100%	
STO and GASS							
SUPPORT TO OPERATIONS		Posting of ISO 9001 Quality Management System Certificate or Approved ISO-aligned documentation and implementation	100%	100%	100%	100%	
		Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%	
GENERAL ADMINISTRATIVE SUPPORT SERVICES	Php83.256	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations against all allotments.	97%	100%	100%	100%	
			Php342,763,000 Php353,676,000				Php777,253,000 Php777,253,000
		Disbursements BUR Ratio of total disbursement to total obligations.	99%	100%	99%	99%	
			Php338,432,000 Php342,763,000				Php735,527,000 Php746,275,000
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing of Cash Advances	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		Full Compliance with at least 30% of the prior years' COA Audit Recommendations		100%	100%	100%	
Submission of APP CSE		100%	100%	100%			
Submission of APP non-CSE	100%	100%	100%	100%			
Submission of APCPI	100%	100%	100%	100%			

Source: Agency Form A/A-1; Assessment of DBM BMB-D