



# MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	OUTPUTS	DEPARTMENT BUDGET FY 2016 (in million)	OVERALL RESULTS ASSESSMENT				
			SERVICE / PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2015 ACTUAL ACCOMPLISHMENT	FY 2016 TARGET	FY 2016 ACTUAL ACCOMPLISHMENT	RATING
<b>MAJOR FINAL OUTPUTS</b>							
The Philippine Veterans Affairs Office shall provide immediate and adequate care, benefits and other forms of assistance to war veterans and veterans of military campaigns, their surviving spouses and orphans.	<b>Administration of Veteran's Pension and Benefits Program</b>	Php340.350	Number of pension and other benefit payment made	212,720 payments made	220,352 payments made	241,378 payments made	110%
			Number of pensioners and beneficiaries	178,886 pensioners/beneficiaries	184,001 pensioners/beneficiaries	205,754 pensioners/beneficiaries	112%
			Percentage of payments made over the last three (3) years that are found to be invalid	0.11%	0.50%	0.11%	178%
			Percentage of valid benefit claims made within 10 working days of receipt of completed documents	92%	90%	92%	102%
			Percentage of regular pension payments made into the beneficiaries accounts on the due date	100%	100%	100%	100%
	<b>Preservation and Development Services for Military Shrines</b>	Php45.62	Number of shrines maintained	7 shrines	7 shrines	8 shrines	114%
			Number of veteran commemorative events managed	13 events	13 events	14 events	108%
			Percentage of stakeholders who rated the commemorative events as good or better	100%	90%	99%	110%
			Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	92%	90%	99%	110%
			Percentage of commemorative events that are completed according to program schedule	100%	100%	100%	100%
Percentage of shrines that are maintained on a daily basis			100%	100%	100%	100%	
<b>SUPPORT TO OPERATIONS</b>			Posting of Quality Management System ISO 9001:2008 Certificate or Quality Manual and Quality Procedures/ PAWIM	100%	100%	100%	100%
			Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%
<b>GENERAL ADMINISTRATIVE SUPPORT SERVICES</b>	Php83.733	<b>Budget Utilization Rate</b>					
		Obligations BUR Ratio of total obligations against all allotments.	98%	100%	97%	97%	
		Disbursements BUR Ratio of total disbursement to total obligations.	99%	100%	99%		
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing Cash Advance	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		APCPI	100%	100%	100%	100%	
		Submission of APP	100%	100%	100%	100%	

Source: Agency Form A/A-1; Assessment of DBM BMB-D