



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	RATING
MAJOR FINAL OUTPUTS							
<p>The Philippine Veterans Affairs Office shall provide immediate and adequate care, benefits and other forms of assistance to war veterans and veterans of military campaigns, their surviving spouses and orphans.</p>	Administration of Veterans' Pension and Benefits Program		Number of pension and other benefit payments made	213,329 payments made	220,352 payments made	212,720 payments made	97%
			Number of pensioners and beneficiaries	194,849 pensioners/beneficiaries	184,001 pensioners/beneficiaries	178,886 pensioners/beneficiaries	97%
			Percentage of payments made over the last three (3) years that are found to be invalid	0.05%	0.50%	0.11%	178%
			Percentage of valid benefit claims made within 10 working days of receipt of completed documents	84%	90%	92%	102%
			Percentage of regular pension payments made into the beneficiaries' accounts on the due date	100%	100%	100%	100%
	Preservation and Development Services for Military Shrines		Number of shrines maintained	8 shrines	7 shrines	8 shrines	114%
			Number of veteran commemorative events managed	21 events	13 events	13 events	100%
			Percentage of stakeholders who rated the commemorative events as good or better	105%	90%	100%	111%
			Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	99%	90%	92%	102%
			Percentage of commemorative events that are completed according to program schedule	100%	100%	100%	100%
			Percentage of shrines that are maintained on a daily basis	100%	100%	100%	100%
	STO and GASS						
	SUPPORT TO OPERATIONS		Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	100%	100%
			Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations against all allotments for FY 2015.	93%	90%	98%	109%	
			Php281,304,000		Php277,749,000		
		Disbursements BUR Ratio of total disbursement to total obligations.	98%	90%	99%	110%	
			Php276,153,000		Php274,017,000		
Public Financial Management reporting requirements of COA and DBM							
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing Cash Advance	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		APCPI		100%	100%	100%	
	Submission of APP		100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-SPJS